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Our Vision

The core needs of children, young people, and their parents, to feel safe, accepted and valued within their family and community, will be **realized**.

Our Mission

The service will foster and enhance the capacity of individuals and families to build strong and supportive relationships. While enabling clients to feel secure, the service will promote and encourage client progress towards identified positive outcomes.

Our Values

- **COMPASSION:** Confronted by clients' distress and needs, the service response is compassion-based, action-oriented, and grounded in practice wisdom and research.
- **RESPECT:** The service believes in the intrinsic dignity and worth of every client, and their rights to feel safe, valued and respected.
- **ACCEPTANCE:** The service values everyone as they are, and for their capacity to make a positive contribution to their family and community.
- **STRIVING FOR EXCELLENCE:** The service will maintain a focus on continual learning, through reflection, training, feedback and consultation, and seeks to be innovative, creative and flexible to develop a service which makes a real difference.
- **INTEGRITY:** The service will uphold ethical practices based on established values of being fair, just, nonpartisan, trustworthy, transparent and honest in our dealings with clients, and stewardship of resources.